



**DIVINE APPAREL**  
TOLL FREE 1-877-228-9157  
WWW.DIVINEAPPARELINC.COM

Dear Customer,

**COMPANY POLICIES:**

Please make your selections carefully. We will not exchange for size, color or style. NO EXCEPTIONS.

**REFUSED & RETURN BOXES:**

- A. No returns will be accepted without a Return Authorization number (RA#)
- B. If a box is returned to our company for reason such as: No Money , Held 7 Days , Will Call , Not accepted in 3 attempts , we can Re-Ship the order ONLY with a Credit Card and customer s approval. However, in addition to the initial freight charge, there will be additional freight charges for Return to shipper as well as Re-shipment and handling charges.
- C. If you choose not to accept an order you ve place, we will restock the merchandise and charge a Re-stocking fee of 25% of the amount of the order, PLUS all of the freight charges and fees before any new orders are accepted.

**DAMAGES:**

- A. All Claims must be made by phone within 5 days from receipt of shipment. A Return Authorization number (RA#) will be given to you. Please ship the authorization return immediately and write the RA# on the box. Upon receipt of the authorization return, we will replace the style as originally ordered. We will refuse a return if not received within 10 days from the date the RA# was issued.
- B. Merchandise that has not been pre-approved and shipped along with the authorized items will not be credited.

THERE WILL BE NO CASH OR CREDIT-CARD REFUNDS. ONLY IN-HOUSE CREDIT WILL BE ISSUED.  
WE DO NOT PAY FREIGHT COSTS FOR RETURNED MERCHANDISE.  
WE DO NOT PROVIDE CALL TAGS.

We sincerely appreciate your business. If you have any suggestions or comments on how we may improve our services to you, please call us at 1-877-228-9157 or email us at [garmorinc@garmorinc.com](mailto:garmorinc@garmorinc.com).

**Thank you.**